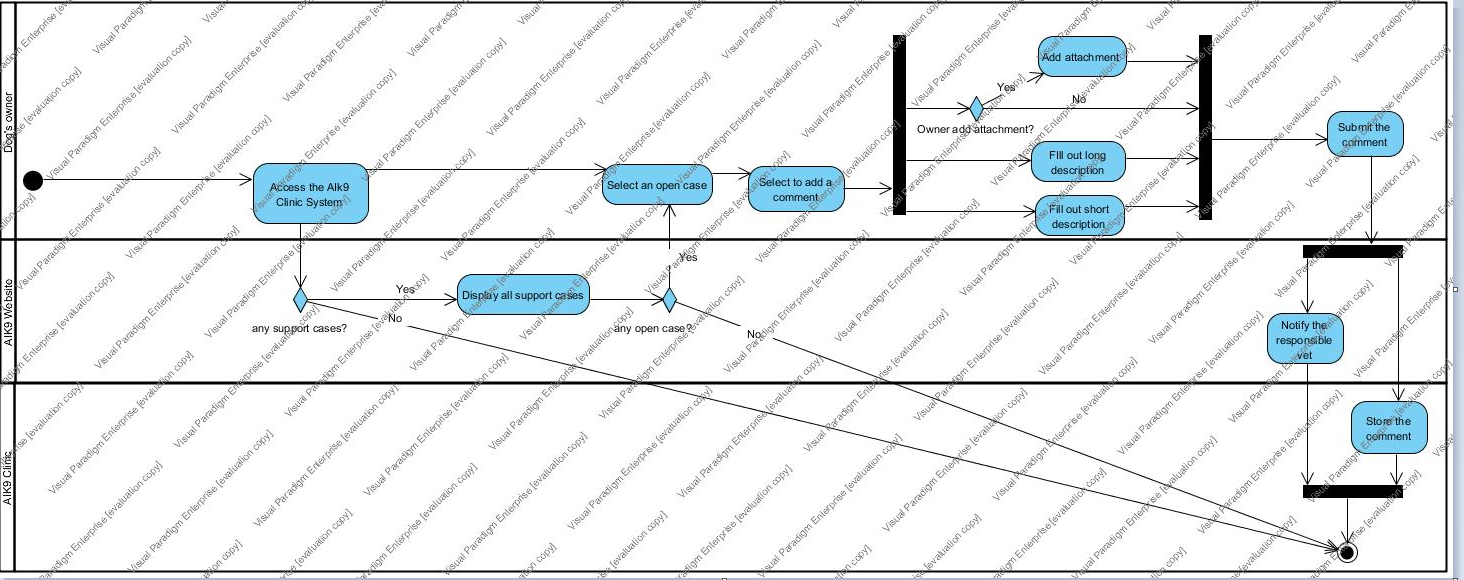
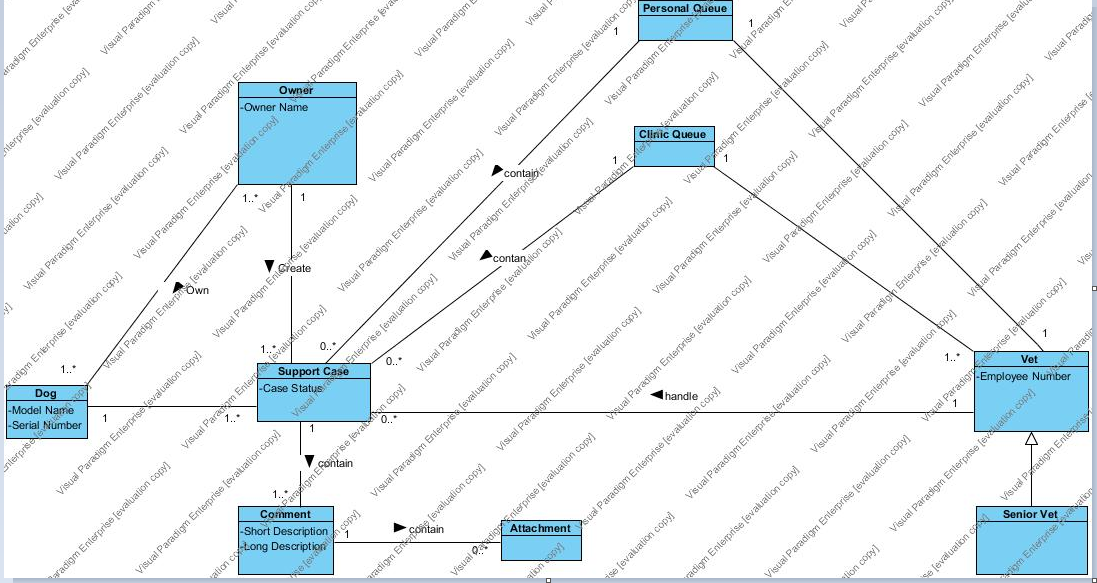
**Question 3: Activity Diagram for adding a comment**

Assumption: Dog’s owner already login the AIK9 website , so the activity diagram does not need to have owner’s identity Authentication process.



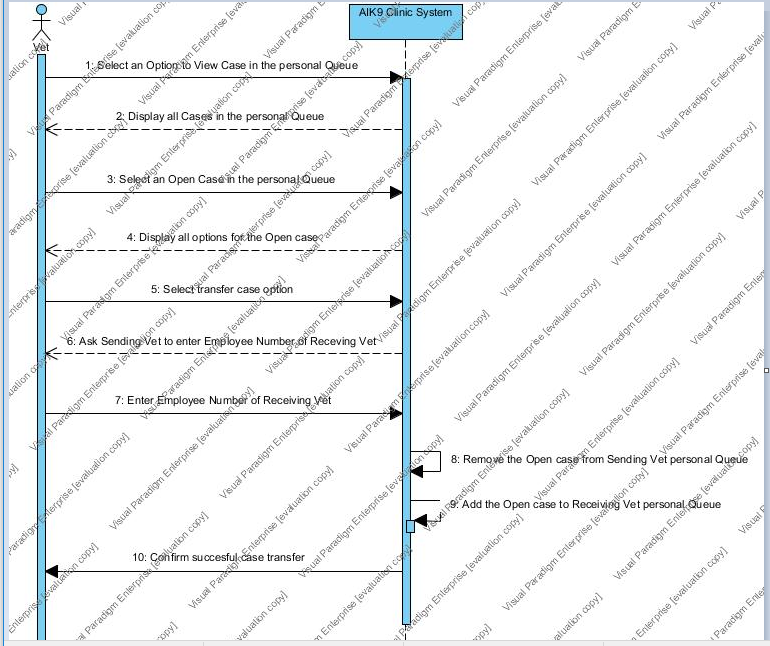
**Question 4: Class Diagram of AIK9 Clinic**



**Question 5:**

**5a. System Sequence Diagram of case transfer process**

Assumption: Vet already login the AIK9 System, so the SSD does not need to have vet identity authentication process.



**5b. State Machine Diagram of support case object**

Assumption: AIk9 Clinic has the function to help normal Vet to re-open the Stalled case. The case study only shows 2 ways to make Stalled case to become Open. First, the owner adds the comment. Second, senior vet transfer the stalled case to another vet .

